



Working towards being more inclusive

Disability and Inclusion Strategy

Highlight Report No 11 in brief - 12 January 2018

Workstream RAG Status	
Disability Discrimination Legislation (DDL)	Red
Equality Rights Organisation (ERO)	Orange
Review of States' Obligations	Orange
Information & awareness raising	Orange
Information & awareness raising for businesses in Guernsey	Green
Capacity legislation	Orange
Safeguarding vulnerable adults	Orange
Framework for people with dementia	Green
Framework for people with communication difficulties	Red
Framework for people with learning disabilities	Red
Framework for people with autism	Green
Supported and mainstream employment	Orange



States of Guernsey

Celebrating International Day of Persons with Disabilities (IDPwD)

The United Nations International Day of Persons with Disabilities (IDPwD) is an annual event celebrated on 3 December. The aim of the day is to promote the rights and wellbeing of persons with disabilities in all spheres of society, and to increase awareness of the situations of persons with disabilities in every aspect of political, social, economic and cultural life.

The Guernsey Disability Alliance (GDA) marked the day through the 'Think Differently about Disability' campaign where they celebrated organisations which have made changes to the service they provide.

Raising awareness and changing people's attitudes

A workshop in January 2018 looked at the next steps in promoting more positive and inclusive attitudes towards disability in the community. Although there is a lot of work going on in Guernsey about raising awareness there is still much more to do and this will be a focus during 2018 and onwards.

Equality and Rights Organisation

A workshop with key stakeholders took place in December 2017 to explore the scope, functions, remit and staffing requirements to be considered in the development of the business case for an Equality and Rights Organisation. The States welcome working with key stakeholders in this development phase.

Hidden Disabilities Lanyard

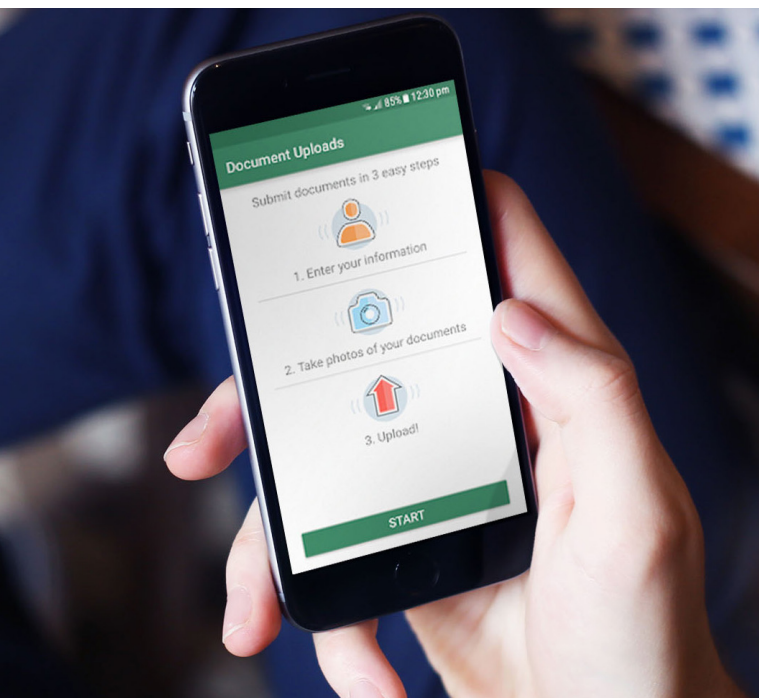
The States of Guernsey celebrated the event on 1 December 2017 with the launch of the Hidden Disabilities Lanyard initiative. The Airport worked in close partnership with Wigwam, Guernsey Disability Alliance, Autism Guernsey, Adult Learning Disabilities Team and the Disability Officer to roll out training to Airport and Airline Services. The Hidden Disabilities Lanyard initiative has been launched to help travellers who may require extra support from the airport or airline staff.

The lanyard will help staff discreetly identify travellers who may require support. Airport staff are ready to assist all travellers however wearing a lanyard will prompt staff to ask 'how can I assist'. The lanyards are free and available from the Airport Information Desk, Health Information Guernsey, Wigwam, GDA, Guernsey Blind Association and other charities.



Making Services More Accessible

Employment & Social Security are trialling a mobile app designed to help workers manage their benefit claims. The mobile app is called 'Guernsey Uploads'. The app will make it easier for customers to submit their wage details to Supplementary Benefit and the Housing rent-rebate teams. To find out more visit Gov.gg/guernseyuploads



Listening to feedback on access to Edward T Wheadon House we have now fitted a hand rail to the external approach to the public entrance. The electric door now opens for a little longer, we have tested the internal doors so that they are not too heavy, there are now longer handrails to the internal customer doors along with a door bell on each level, to raise awareness to staff if there are any access issues.

Listening to Carers

In line with the Supported Living and Ageing Well Strategy, the States is developing a Carers Action Plan. The plan will focus on the needs of people who care for or support family members and friends on an unpaid basis (referred to as 'carers'), and will set out the improvements to the services and support that carers can expect, in order to better support carers to be able to fulfil their caring responsibilities and to participate fully in society. To inform the Carers Action Plan the States are currently seeking carers' views on the services and support that they currently receive, or would like to receive in the future. We have put together a short survey which should take about 10 to 15 minutes to complete.

Anyone who carries out (or has carried out in the past) informal caring responsibilities, or works with or is closely involved with carers is invited to complete the survey which can be accessed through this link: surveymonkey.co.uk/rGZ7FQC9 or if you would prefer a paper copy, please email carers@gov.gg or phone **01481 732546**.



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